

Appendix K

Cumulative Statistics on
Exceedances, Complaints,
Notifications of Summons and
Successful Prosecutions

Table K-1 Environmental Complaints Log

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
EC019_CK RCT20200 703_063	3 July 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	Investigation results will be reported in the subsequent Monthly EM&A Report.	Under investigation
EC020_CK RCT20200 710_066	10 July 2020	Contract Complaint Hotline	The Contractor & Engineer	Waste Management	<p>A complainant complained about the stockpiling of waste materials, included some rubbish and 4 to 5 fences near the Ho Man Tin Reservoir. Complainant requested the main contractor to follow up on the case and provide appropriate responses.</p> <p>Based on the information from the main contractor, the fences and rubbish were cleaned up immediately after receiving the complaint.</p> <p>ET conducted weekly site inspection on 7th July 2020 and 14th July 2020, no particular observation and recommendation was made regarding the waste management from the inspection team.</p> <p>The main contractor was reminded that general refuse generated on-site should be stored in enclosed bins or compaction units separately</p>	Investigation report was finalized on 23 July 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					from construction and chemical wastes. A reputable waste collector should be employed by the Contractor to remove general refuse from the site.	
EC021_CK RCT20200 710_067	10 July 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>A resident from Cascades complained about the noise nuisance generated from the 400t crane and breaking activities at Ho Man Tin construction site.</p> <p>Based on the information from the main contractor, the daytime activities from 07:00 – 19:00 on 10th July 2020, mainly included general lifting, earthwork, tunnel activities, installation of gantry crane, construction of spoil basin and noise enclosure, in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM). No breaking works were conducted.</p> <p>ET conducted construction noise monitoring (Leq (30 min)) at the monitoring location, SKH Tsoi Kung Po Secondary School (M-N3) in July 2020, in accordance with the requirement set out in the EM&A Manual. The noise monitoring result carried out in July 2020 complied with the noise criteria stipulated in EIAO-TM.</p>	Investigation report was finalized on 23 July 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>ET conducted weekly site inspection on 7th July 2020 and 14th July 2020, no particular observation and recommendation was made regarding the construction noise from the inspection team.</p> <p>The following mitigation measures and site arrangement were taken to reduce noise nuisance:</p> <p>Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the noise mitigation measures implemented on site by ET and RSS, such as sequencing the operation of construction plants to minimize noise from construction site; Construction of noise enclosure was undergoing and expected to be completed in Q3 of 2020 at soonest to minimize the noise nuisance to the public;</p> <p>The Contractor was agreed to start the site operation not early than 08:00.</p> <p>Apart from the above mitigation measures and site arrangement taken or to be taken by the main contractor, the main contractor was</p>	

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					<p>reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.</p> <p>The main contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detail information of the work nature and inform in advance of the noisy works to the nearby residents.</p>	
EC022_CK RCT20200 722_070	22 July 2020	Contract Complaint Hotline	The Contractor & Engineer	Waste Management	<p>A complaint from the Food and Environmental Hygiene Department (FEHD) via the hotline on 22nd July 2020 at 11:00. Some of the water barriers without cover, rubbish and stagnant water were found at 9 Cliff Road in Yau Ma Tei. FEHD requested the main contractor to follow up on the case and provide appropriate responses.</p> <p>Based on the information from the main contractor, the construction works in Yau Ma Tei were finished, all materials were cleaned up immediately after receiving the complaint.</p> <p>The main contractor was reminded that general</p>	Investigation report was finalized on 31 July 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					refuse generated on-site should be stored in enclosed bins or compaction units separately from construction and chemical wastes. A reputable waste collector should be employed by the Contractor to remove general refuse from the site.	
EC023_CK RCT20200 725_072	25 July 2020	Contract Complaint Hotline	The Contractor & Engineer	Landscape and Visual	<p>Residents from Cascades complained about light pollution generated from the Ho Man Tin construction site near Chung Hau Street and Fat Kwong Street. There are more than 10 spotlights with different brightness shining all night long and the situation continues after 12 a.m. The complainant had previously shown his/ her concern regarding the light pollution via the Project hotline. The complainant was not satisfied with the reply from the Highway Department and his/ her concern was not addressed. Complainant strongly requested the main contractor to follow up on the case and provided appropriate responses.</p> <p>Based on the information from the main contractor, all spotlights were located near Chung Hau Street. All spotlights were switched off immediately after receiving the complaint to minimize the nuisance from the spotlights to</p>	Investigation report was finalized on 31 July 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>the nearby sensitive receivers.</p> <p>ET conducted weekly site inspection on 14th July 2020 and 21st July 2020 (with IEC), no particular observation and recommendation was made regarding the landscape and visual impact from the inspection team.</p> <p>The main contractor was reminded that all lighting in the construction site shall be carefully control to minimize light pollution and night-time glare to nearby residents.</p>	
EC022_CK RCT20200 728_073	28 July 2020	Contract Complaint Hotline	The Contractor & Engineer	Noise	<p>A complainant complained about the noise nuisance generated from multiple sources of Powered Mechanical Equipment including excavators, 400T crane and gantry crane operated simultaneously at Ho Man Tin construction site. The complainant showed his/her concern on the frequent operation of the gantry crane, which would make the noise nuisance even worse. Apart from the above, the complainant also mentioned the noise nuisance from the reverse signal alarm of trucks around 08:00 and the routes where the trucks are reversed at the gate near the Ho Man Tin East Service Reservoir at Fat Kwong Street. The complainant suggested to change</p>	Investigation report was finalized on 4 August 2020.

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>the truck routes and allow the trucks to leave the construction site from Chung Hau Street. Besides, the complainant also questioned the location of onsite stockpile area and whether the stockpiling area would be temporary. The complainant requested the main contractor to follow up on the case and provided appropriate responses.</p> <p>Based on the information from the main contractor, the daytime activities from 07:00 – 19:00 on 28th July 2020, mainly included general lifting, earthwork, tunnel activities, installation of gantry crane, construction of spoil basin and noise enclosure, in accordance with the requirement set out in Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM).</p> <p>ET conducted weekly site inspection on 21st July 2020 (with IEC) and 30th July 2020, no particular observation and recommendation was made regarding the construction noise from the inspection team.</p> <p>The following mitigation measures and site arrangement were taken to reduce noise</p>	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>nuisance:</p> <ul style="list-style-type: none"> • Supervision by Resident Site Staff (RSS) of the Project to monitor the site work activities and auditing the noise mitigation measures implemented on site by ET and RSS, such as sequencing the operation of construction plants to minimize noise from construction site; • Construction of noise enclosure was undergoing and expected to be completed in Q3 of 2020 at soonest to minimize the noise nuisance to the public; • The main Contractor agreed to start the site operation not early than 08:00; • The main Contractor agreed to supervise and instruct site personnel to avoid vehicle reversing before 8 am to reduce nuisance; • The main Contractor agreed to remove 400T crane and one excavator starting from 30th July 2020; • The existing temporary stockpiling area that faced to Ultima will be relocated to a permanent stockpiling area that will be located near the entrance and exit of the Chung Hau 	

Complaint Log No.	Date of Complaint	Received From	Received By	Nature of Complaint	Investigation/Mitigation Action	Status
					<p>Street. A noise enclosure will be installed to reduce the noise caused by unloading sand and rock. The large temporary noise enclosure and the permanent stockpiling area (near Chung Hau Street) are currently under construction and are expected to be completed in September 2020.</p> <p>Apart from the above mitigation measures and site arrangement taken or to be taken by the main contractor, the main contractor was reminded that the machines and plant should be well-maintained. The machineries should be shut down while not in used to minimize the noise nuisance.</p> <p>The main contractor was suggested to maintain good relationship with the nearby sensitive receivers/ stakeholders which may be affected by the construction works such as providing better/ more detail information of the work nature and inform in advance of the noisy works to the nearby residents.</p>	

Table K-2 Cumulative Statistics on Complaints, Notifications of Summons and Successful Prosecutions and Public Engagement Activities

Reporting Period	Complaints	Notifications of Summons and Prosecutions	Public Engagement Activities
This Month	6	0	0
Cumulative Project-to-Date	24	0	0

Table K-3 Cumulative Statistics on Monitoring Exceedance

Monitoring Parameter	Month/Year	No. of Exceedance	
		Action	Limit
1-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
24-hour TSP	No. of Exceedance This Month	0	0
	Cumulative Project-to-Date	0	0
Noise (LAeq (30min))	No. of Exceedance This Month	3	0
	Cumulative Project-to-Date	18	0